



**NEWS RELEASE**  
**North Olympic Library System**  
**2210 South Peabody Street**  
**Port Angeles, WA 98362**

## **FOR IMMEDIATE RELEASE**

Date: September 29, 2020  
Contact: Noah Glaude, Library Director  
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Re: Library Changes Curbside Hours, Expands Services  
Attached: *Patrons at PA Curbside.jpg*

In June, the North Olympic Library System (NOLS) began offering Curbside Service, providing holds pickup, Grab Bags, returns, library cards, free masks, and a pickup location for a variety of kits used during remote library programs. Since starting Curbside Service in mid-June, NOLS branches have been visited over 20,000 times and nearly 60,000 items have been checked out.

Washington State's Safe Start Plan allows libraries to offer curbside service in Phase 2, but the earliest the public will be allowed in libraries for limited services is Phase 3. "Due to the likelihood that Clallam County could remain in Phase 2 well into the fall, NOLS is working to improve and expand Curbside Service as much as it can, as well as making preparations for the inclement weather common this time of year," said Noah Glaude, Library Director. Beginning October 1, Curbside Service hours will be shifted and expanded. The new hours will be:

### **Clallam Bay, Forks, Port Angeles, and Sequim Branches**

Monday and Wednesday -- 10am-6pm

Tuesday, Thursday, Friday -- 10am-4pm

### **Forks, Port Angeles, and Sequim Branches**

Saturday 10am-4pm

The hours change will result in six additional curbside hours each week and a consistent start time Monday through Saturday. “The Library heard from patrons that wanted Curbside Service to start earlier in the day, and others, especially on the West End, who wanted increased access after work, so we hope these hour changes will allow the Library to provide better customer service,” said Glaude. “At this time, I don’t expect to extend Curbside Service hours beyond this new schedule. It’s important that the current open hours are sustainable, and the Library can staff them consistently during the pandemic.”

In addition to the hours change, NOLS has been able to resume many popular services that had been paused since the closure in mid-March. They include:

### **24/7 Returns**

Returns were initially only being accepted during Curbside Service hours, but they are now accepted 24/7 at all NOLS book drops. Due to the requirement to quarantine returned materials, items may not show as returned on accounts for 7-10 working days. No fines are charged for overdue materials.

### **Outreach to the Homebound**

Library staff can deliver books, DVDs, audiobooks, and other library materials to your home, if you are unable to come to the library, due to age, illness, or disability. Many people receiving home deliveries are older adults who can no longer drive or walk to the library, although this service is certainly not limited to seniors. Deliveries are made once or twice per month to individuals living at long-term care residences, personal homes, or apartments. This free service is available on a long-term or short-term basis. For more information, call 360.417.8500x7708 or [visit nols.org/homebound-people](https://nols.org/homebound-people).

### **Interlibrary Loan**

Interlibrary Loan (ILL) is a courtesy service that allows NOLS patrons to borrow library materials from other libraries world-wide. Each NOLS patron may make up to 25 ILL requests during a calendar year free of charge. If you’re unable to find an item in the NOLS catalog, you can suggest it be added or requested through the ILL service at [nols.org/inter-library-loan](https://nols.org/inter-library-loan).

For more information about library services and programs, checkout the [www.nols.org](http://www.nols.org), call 360.417.8500, email [Discover@nols.org](mailto:Discover@nols.org), or follow North Olympic Library System on Facebook and Instagram.



*NOLS will change its Curbside Services hours October 1, and is expanding services.*

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