



Customer Comments

April 2021

The following comments were received by the Library during the month of April 2021. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

RECEIVED BY E-MAIL

Comment:

I'm visiting a friend who showed me that through her library (Portland) she can access an e-service called Kanopy where she can borrow up to 15 movies a month. I'm wondering if there is a plan to offer this service through NOLS at some point. Thank you!

Response:

Thank you for your suggestion of Kanopy. Budget constraints do not allow NOLS to actively consider Kanopy as an option at this time. Every year we review current offerings and resources based on customer input, budget information, and other planning decisions. We will keep your suggestion for future consideration.

NOLS has a streaming service called hoopla that you might be interested in. Movies, music, and audiobooks are available. There is more information on hoopla and similar digital resources toward the bottom of our FAQ page under "Downloadable E-Books and Audio Books." Thanks again for your suggestion. Please let me know if you have further questions.