



# Customer Comments

June-July 2021

The following comments were received by the Library during the months of June and July 2021. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

## RECEIVED BY E-MAIL

### **Comment:**

Please update the library hours on this website, they are incorrect:

MON 10:00 AM 8:00 PM

TUE 10:00 AM 8:00 PM

WED 10:00 AM 8:00 PM

THU 10:00 AM 8:00 PM

FRI 10:00 AM 6:00 PM

SAT 10:00 AM 5:00 PM

### **Response:**

Can you let me know exactly where on the Library's website you are finding the incorrect hours? Or are they listed on a different website?

The information on the Library's hours and location page is currently correct:

<https://www.nols.org/locations-hours/>.

Thank you.