



# Customer Comments

September 2021

The following comments were received by the Library during the month of September 2021. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

## RECEIVED BY E-MAIL

### **Comment:**

You carry a book by Jonathan Evison which is simply child pornography. It is touted by very disturbed people for 4th graders to read!!! I expect books like this to be removed from nols in short order. I will pursue any options necessary to ensure this type of book is no longer in the system. <https://vidmax.com/video/207249-momma-bear-exoritates-texas-school-board-for-including-book-that-promotes-pedophilia-to-4th-graders>

### **Response:**

The North Olympic Library System welcomes comments and suggestions regarding the books, DVDs, CDs and other materials in the collection.

The Library includes a wide variety of materials in its collection, and that some of these materials may not be of interest or appropriate for every library user. The Library does not endorse particular beliefs or views, nor does the selection of an item express or imply endorsements of the viewpoint of the author.

The Library welcomes expression of opinion by patrons, but is governed by its [Collection Management Policy](#) in making additions to or deleting items from the collection.

I understand you have a concern about Johnathan Evison's Lawn Boy being in the Library's collection. I'd be happy to arrange a time to discuss the Library's policy and practices. Let me know a time that works well for you and we can setup a phone call. If your concern is not satisfactorily addressed by discussing the issue further, or if you would prefer not to meet with me, you may submit the attached Request for Reconsideration form.

For your Request for Reconsideration to be considered, you must complete the form in full. You will receive written confirmation from the Library that your Request has been received.

Your completed Request will be forwarded to the Library's Collection Management Team, the members of which will read the item in question and study reviews of the material. They will

forward a recommendation to me, and I will also study the material and the associated information. Within sixty days of receiving your Request for Reconsideration, I'll make a final determination and send you a letter explaining the Library's decision and the reasons for the response.

In the event that you are not satisfied with the Library's decision, you may appeal it to the Library Board of Trustees within thirty days of my ruling, and you may request a hearing before the Library Board of Trustees at their next regularly scheduled meeting.

Please let me know if you would like to discuss this issue further, or if have questions about the Request for Reconsideration process.