



# Customer Comments

## April 2022

The following comments were received by the Library during the month of April 2022. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

### RECEIVED BY E-MAIL

#### **Comment:**

Really hoping Books and Libations can happen again with Camaraderie winery  
My favorite event!

#### **Response:**

Thank you for letting us know how much you love Books & Libations (B&L)—it is definitely a patron favorite! A virtual B&L with a twist will be announced for this summer, which I hope you will enjoy.

All of NOLS' summer programs have been planned as virtual events or planned outdoors with distancing, as it's hard to predict at this time what health and safety requirements the library may have to follow in July. Although B&L is an outdoor program, it isn't plausible to plan for masking and 6-foot distancing should those be required.

NOLS has already hosted two virtual Books & Libations during the past two years; if you missed them, you can see the recordings on the NOLS Facebook page.

Books & Libations is one of my favorite programs, too, and I hope a NOLS and Camaraderie partnership will be possible—and safe—in 2023!

#### **Comment:**

I just wanted to thank you for all the DVDs you've purchased from the Teaching Company Great Courses. They are a terrific resource on a wide variety of subjects and I continue to see new ones you've added to our collection. Thanks again, I feel like I'm taking a college level course sometimes, they are that well done!

**Response:**

Thanks for the feedback! It's always great to hear when the collection is being utilized and enjoyed. NOLS staff put a lot of effort into selecting a wide variety of materials for the collection, and the Library regularly receives great donations. In fact, many of the recently added Great Courses DVDs came from a generous donor.

**Comment:**

Thanks so much for finally getting online magazines!

**Response:**

We're happy to hear you're enjoying them!