



Customer Comments

January 2023

The following comments were received by the Library during the months of January 2023. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

RECEIVED VIA COMMENT CARD IN PORT ANGELES

Comment:

Hello!

I just wanted to say thank you for offering Ancestry.com as a free resource for the public. I've been making heavy use of it in my research and it's been a wonderful help! Recently I found out a relative of mine fought in the Civil War and I've been trying to find out more about his service. I was wondering if adding other genealogical resources would be possible? Whenever I search for historical records a site called Fold3 shows up, and apparently it's run by Ancestry. As far as I can find out, ProQuest offers a library edition of Fold3 but our library logins don't work for the site.

Any help would be greatly appreciated!

Thank you all so much for everything!

Response:

I'm happy to hear the free access NOLS provides to Ancestry.com has been useful! It sounds like you've found some neat information.

NOLS has a team of staff that regularly review the online resources the Library offers, based on need, use and cost. Fold3 isn't currently a service the Library offers, but I'll share the suggestion with NOLS staff. If it gets added at a later date, we'll let you know.

Other online genealogical resources that NOLS currently offers can be found at www.nols.org/genealogy-obituaries.