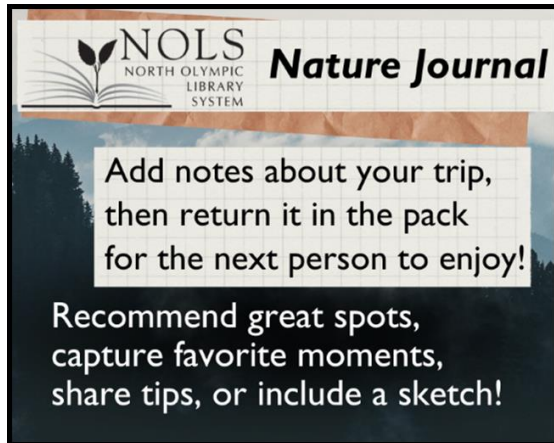# Customer Comments
June & July 2023

The following comments were received by the Library during the months of June and July 2023. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Comment: It would be awesome to add a log book to the "Check Out Washington" and "Explore Olympic National Park" packs so that patrons can share where they took the pack on their adventures.

Response: Great idea! Library staff were able to quickly add to the circulating backpacks notebooks with this label below. We're looking forward to see what folks have to share.

Comment: I would be interested in more computer literacy classes if you plan on doing these in the future.

Response: Thank you for submitting your suggestion for more computer literacy classes at NOLS. We are planning on hosting additional Northstar Digital Literacy drop-in sessions at the Port Angeles Main Library in October and November. Class information will be made available on the NOLS Website later this Fall. Northstar Digital Literacy and LinkedIn Learning are two online resources that are available for free 24/7 with a NOLS library card. In addition to NOLS resources, WorkSource Clallam in Sequim also has a number of computer training classes that might be of assistance. Please let me know if there are specific types of computer literacy classes you are interested in. I will share additional suggestions with our Adult Services Librarian Team.

Comment: We think it would be a good idea to do a kids puzzle competition or a family puzzle competition, the adult programs were popular and the kids should get a chance too!

Response: Thanks for the suggestion – the puzzle programs have been very popular! Your idea will be shared with the team that plans the Library's programming and considered as future programs are planned.