



Customer Comments

July 2025

The following comments were received by the Library during the months of July of 2025. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Comment:

Thank you for continuing Baby Storytime/Playgroup into the summer months in Port Angeles. In a community that is sorely lacking in such programs, it is invaluable! Ms. Jennifer does an excellent job facilitating the program and our little person is excited to be there each week to see her and all the friends

Response:

No response request.

Comment:

As a stay at home mom with no mom friends here, the Baby Group in Port Angeles has been one thing me and my daughter look forward to and I truly believe it is the only reason my daughter is hitting her milestones as she grows. It would be so sad to see it go.

Response:

No response request.

Comment:

Thursday Playtime in Port Angeles is the highlight of my week. I am a thankful grandma. Miss Jennifer is the best for offering this over the summer.

Response:

No response request.

Comment:

Please fix your guest passes so that it states there is no password.

Response:

Thank you for taking the time to share your suggestion with NOLS regarding guest passes for our public computers. We appreciate your feedback and are currently working with our IT Department to explore potential improvements to our public computer management software, including possible enhancements to the information provided on guest passes.