



# Customer Comments

## April 2026

*The following comments were received by the Library during the month of April 2026. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.*

**Comment:**

Thank you for having books in Spanish! I'm sure our Spanish speaking community appreciates it and those of us who are learning Spanish also find them to be a valuable resource.

**Response:**

Thank you for the positive feedback. The additional shelving that was added to the new Sequim Library allowed for some of the existing Spanish Collection at the Forks and Port Angeles Libraries to be shifted to Sequim. It's been great to see the Spanish Collection being browsed at the Sequim Library.

**Comment:**

Thank you, Port Angeles library staff, NOLS library staff, and the Washington State library system, for being so terrific! You help expand my horizons and broaden my world. I support you! I hope this message puts smiles on your faces. No need to respond.

**Response:**

None

**Comment:**

I'd like to suggest one or two parking spaces that are reserve for short term (15 minute) parking. This would be a huge help for people who just need to stop by and run in to pick up a hold. I've been three times now to pick up a hold and have not been able to find a parking spot. The area in the way back was blocked off and every other, non-ADA / non-EV spot was taken. I'm hoping trip number 4 today will be more productive! A couple of short-term spots would be fantastic.

**Response:**

Thank you for the suggestion. I'm sorry to hear you've had issues with the parking at the Sequim Library. We will be continuing to fine-tune the new building and site in the coming months, and will definitely take your suggestion into consideration. Additionally, a holds locker

will be added to the site later this year, which will allow for holds to be picked up outside regular business hours, including Sundays and evenings.