



Customer Comments

February 2026

The following comments were received by the Library during the month of February 2026. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Comment:

Can we get some tonies, featuring pre-loaded songs and stories for all ages? There are educational "Clever Tonies" and soothing sleep content from "Sleepy Friends." A New Kind of Audio Book. Please consider as they are pricey! Thank you.

Response:

Thank you for your suggestion of adding a new audiobook format to NOLS' collection. Adding a new collection is big decision that impacts funding, shelf space, and projected usability. Your suggestion has been passed on to the Youth Services team for future consideration.

Comment:

I think every NOLS branch should fly the Washington State flag in addition to the U.S. flag.

Response:

Thank you for your suggestion. NOLS currently only has a flag pole at two branches and those poles are not setup to support two flags. Adding additional flags is something that NOLS can consider in the future, as other building improvements are made.