

*The following comments were received by the Library during the month of March 2026. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.*

**Comment:**

A request for Canadian Newspaper subscriptions to give another perspective for patrons.

**Response:**

Thanks for the suggestion. We'll share this with the Library's Collection Management Team and they'll consider it as they review future newspaper and magazine subscriptions. Years ago, the Library did receive a newspaper from Victoria, but that arrangement is no longer available and having the newspapers mailed regularly can be cost prohibitive.

**Comment:**

A request for public phones for patrons and citizens to utilize, perhaps in the lobby or exterior of the library as these crucial sources are no longer offered to the public by utilities. This would seem to mesh with the mission of libraries to foster communication and information exchange.

**Response:**

About a decade ago, the last of the local payphones provided by communications companies began to be removed. Library patrons can still ask library staff to use a phone for urgent matters (e.g. a child contacting a parent or guardian for a ride home or someone needing to call a tow truck for their vehicle), but the library is currently not setup for phones to be freely available to the public for private or lengthy calls. The Library will definitely keep this consideration in mind as we continually review community needs and service models.