



Customer Comments

May 2026

The following comments were received by the Library during the month of May 2026. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Comment:

Newly posted poems at Dungeness Spit make no sense. It's not that posting poems is inappropriate, it's that the poems posted make no sense.

Response:

Thank you for your feedback. The poems added along the Dungeness Spit Trail are part of our Poetry Walks program, which brings poetry to trails throughout Clallam County and is intended to encourage reflection and connection with the natural environment. The selected poems generally share themes related to nature and place.

For the Dungeness Spit Trail specifically, the poems were chosen through a combination of contributions from local poets and recommendations from staff at the Dungeness Wildlife Refuge. One of the featured poems also incorporates Klallam language, reflecting the cultural and historical significance of the area.

We understand that poetry can resonate differently with each visitor, and we appreciate you taking the time to share your perspective.

Comment:

I walked in from way out in construction area – there were no lights in entry; no people in view; another person and I walked all the way to the exterior glass doors with guesses as to open or closed?? Perhaps a lighted sign? OPEN?

Response:

No response was requested, but this suggestion will be looked into. The Port Angeles Main Library did utilize an LED open sign when it was only offering curbside pickup during the pandemic.