Customer Comments
October 2026

The following comments were received by the Library during the month of October 2026. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Comment:
Sequim Library does not take volunteers for reading to children or adults! Storytime. I am a resource!

Response
Thank you for your interest in volunteering with our storytime programs at the Sequim Library and for your willingness to support children's programming as well as adult programming. At this time, we are not seeking volunteers for our NOLS storytime programs. Our storytimes are developed and presented by library staff trained in early learning and literacy skills. One of the volunteer job descriptions that we have at some of our NOLS locations is a Special Events Volunteer. The Special Events Volunteer helps the library provide quality programs by assisting with program set up and take down and other tasks to help support the program. As the Sequim Library begins to offer volunteer opportunities, this volunteer job description will be taken into consideration. We appreciate your enthusiasm and your interest in being involved with the library.

Comment:
Is it possible for the library to get the language learning app Mango?
Thank you for your assistance.

Response
Thank you for your interest in NOLS' collection. A committee considers which online resources would be appropriate for NOLS each year. Criteria include: past offerings and usage; requests from staff or patrons; whether or not the resource fills a gap in current offerings and other formats; price; and many other considerations. The decisions are made at the end of September to help fiscal planning for the following year.

NOLS has subscribed to different language databases in the past (including Mango.) They were discontinued as the cost was not proportionate to usage. The committee has already determined the database offerings for next year. There are free language assistance programs

accessible online such as duolingo. If you would like to submit a request for consideration for Mango in 2028 please feel free to reach out again next summer.