



Customer Comments

September 2026

The following comments were received by the Library during the month of September 2026. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Comment:

I find the Post Office display in the Port Angeles library incredibly offensive and I kindly ask that you take it down. The U.S. Postal Service is currently working to create procedures that will reject 10,000 ballots at once from being delivered due to one typo on one envelope, because President Trump doesn't support vote by mail. By having this display, you are politicizing the library. Please take it down.

Response

The "Moving the Mail" exhibit, presented by the North Olympic History Center was created with the support of a Clallam County Heritage Advisory Board grant. Since January 2026, the exhibit has been displayed at the Clallam County Courthouse, City of Sequim Civic Gallery, Clallam Bay Library, Forks Library, and Sequim Museum. It will remain at the Port Angeles Library through October 17, 2026.

The exhibit is a representation of the past and is not connected to any current events. It traces the evolution of mail delivery across the Peninsula, where more than 70 different post offices operated in Clallam County over the years. Mail was often the only link with the outside world in many remote communities. As populations shifted and new technologies developed, the speed and method of mail delivery changed from the coastal deliveries of the Mosquito fleet and Tribal canoes to wagon roads and eventually rail and air.

Comment:

Please....more BAD ART Nights. It was so fun and enjoyable. Something to look forward to.



Response:

Thank you for the positive feedback. Your suggestion will be shared with the NOLS Programming Team.

Comment:

Please bring the puzzle competition to Sequim also. Not just having it Port Angeles.

Response:

Thank you for your suggestion. It will be shared with the Sequim Library Programming Team.

Comment: It would be fun to have a puzzle day like they have in Port Angeles.

Response:

Thank you for your suggestion. It will be shared with the Sequim Library Programming Team.

Comment:

Are there any plans to add a station in the library to transfer analog materials to digital formats? Our library in Ohio added one called The Memory Lab and we used it frequently. The machines were able to handle VHS, cassettes, reel-to-reel, slides and negatives. We just reserved a time slot and brought whatever memory device we wanted to use--usually thumb drives. I don't know if it had capacity to convert LPs/45s/78s to a CD or thumb. I have a number of my parents' albums from other countries that will never be available here. If the equipment isn't too expensive we could start a Memory Lab fund separate from any tax levies. Seems like enough of us analog folks would make it worth it.

Response:

Thank you for sharing this suggestion! NOLS will definitely look into this idea further and we agree the library could be a great place for this sort of equipment.

In addition to having high quality scanners at each branch that can be used for digitizing photographs and documents, there is currently also a VCR connected to a computer at the Port Angeles Library that will allow for the digitization of VHS tapes. This service isn't well advertised, so we'll look into how to make the community more aware of the options.

If NOLS pursued additional digitization equipment, the one-time cost may be something that could be covered by the annual Capital Budget, but there may be other funding sources available, such as the Washington State Library's [Digital Heritage Grant](#), which NOLS has been awarded in the past for digitizing local photo collections.

Again, thanks for the suggestion and we look forward to exploring it further next year.