



## Customer Comments

September 2016

The following comments were received by the Library during the month of September 2016. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

### **Received by e-mail**

**Comment:** Thank you so much for the fine new scanners for all the branches! As an artist, these help me so much when scanning art, especially since they allow such high DPI. And it helps so many people who would otherwise need to send faxes. One more reason NOLS is the best library system I've ever enjoyed. Thank you again, and for all you do.

**Response:** Thanks for taking the time to send a message. We're glad you're finding the new scanners helpful!