



Customer Comments

June/July, 2018

The following comments were received by the Library during June/July 2018. Where the customer requested a personal reply by phone or email, it was provided. Customer comments and responses are posted on the Library's website.

Received by e-mail

Comment: Suggestion - Any chance you could make the library hours easier to find on this website? Still haven't located the info, it's probably there but I'm not finding it...

Thank you!

Response: Info about library hours and locations can be accessed from the pull down menu immediately above the main photo banner on NOLS homepage (www.nols.org). If you're viewing the library website on a mobile device you need to click open the main menu. If you are using the library's online catalog (pac.nols.org) just click the logo to move over to the actual webpage.

It's always useful to receive feedback from folks who don't already know where to find things on the webpage, so if you have suggestions on how to improve access to this very basic and important information, please let us know.