

REQUEST FOR PROPOSALS (RFP) FOR LIBRARY HOLDS PICK-UP LOCKERS

Questions and Answers:

Section 5. System Integration, Line h “Describe if the system support Single-Sign-On (SSO) by integrating with ILS for authentication”

Question: Are you looking for SSO for patron authentication?

Answer: This is for staff authentication to the holds locker management system with their Windows logins, so we would want to know if the proposed system supports SSO to Entra. For patron authentication – use of their Polaris barcode and password (ideally via Polaris API)

Section 5. System Integration, Line I “Describe differences in vendor-hosted or self-hosted options. Describe the infrastructure of the system including where information is stored (e.g. hosted solution, web-based SAAS, on-premise solution, etc.)”

Question: Are you referring to hosting for the backend management system?

Answer: Yes, hosting for the backend management system