3,560 people signed up for the Summer Reading Challenge, a 17% increase from 2018. NOLS awarded 1,453 Summer Reading Challenge T-shirts, nearly 500 more than in 2018!

NOLS went fine-free on September 1, reducing barriers to services for many citizens and improving return rates! After four fine-free months a 30% drop in overdue material was measured.

In collaboration with community partners, NOLS explored The Soul of an Octopus during the Clallam County Reads program in October and November. More than 600 copies of Sy Montgomery’s fascinating book were distributed to readers throughout the county, and 34 free, educational, and creative events took place including dynamic presentations from the author herself!

Automated voucher forms and streamlined accounting processes improved efficiency of administrative operations and expedited payment of library bills.

A systemwide collection inventory was initiated to improve materials management and findability.

In July, NOLS commemorated the 50th anniversary of the Apollo Moon Landing. 94 people attended screenings of the documentary Apollo 11, and another 63 went to the moon and back with Apollo 11 virtual reality.

Carpet was replaced, workspaces reconfigured, and furnishings updated to improve efficiency, logistics, and ergonomics in staff work areas at the Port Angeles Library.

Sequim’s outdoor stage now offers a bit of shade for performers, with the installation of a new canopy.

Children learned about shorelife and touched live animals at Seashore Storytimes and explored tidepools with experts from Feiro Marine Life Center.

Anime Your Way with talented artist Carlos Nieto really hit the mark at the Forks Library, making it one of the best attended teen programs ever!

The Sequim Dungeness Valley Chamber of Commerce gave the Member of the Month award to the Sequim Library in recognition of outstanding customer service, exceptional library services, and Chamber and community involvement.

Tiny Olympic Libraries were refurbished and weatherized.

Book Wars and Battle of the Books programs throughout the county helped instill a love of reading in school children.

Washington State Poet Laureate Claudia Castro Luna visited all four branches and offered poetry workshops. 45 Clallam Bay students and teachers studied a poem in Spanish to prepare for her visit.

NOLS and NOLF (North Olympic Library Foundation) partnered with Clallam Transit to develop the Read and Ride collection, making books available to long-distance bus riders.

The annual Summer Reading Program event Books & Libations has become so popular that in 2019 NOLS ran 2 sessions. 100 people (plus volunteers) heard about great book titles and enjoyed Camaraderie Cellars’ beautiful space.

Remember all that wind and snow?! As cabin fever set in, the valiant efforts of staff helped keep NOLS libraries open to the public.

In collaboration with Clallam County Health and Human Services, staff learned how to administer NARCAN to reverse opioid overdoses. A life was saved a few days later when the training was put to use at the Port Angeles Main Library.

Over 250 first graders from Port Angeles schools celebrated National Library Card Sign-Up Month at a community-wide Celebration of Books and Reading. Port Angeles High School cheerleaders greeted them while musician and author Jim Gill kicked off the event. Local celebrities shared picture books and talked about their love of reading. All students received a free book and book bag provided by the Port Angeles Friends of the Library.

NOLS partnered with the Washington State Library, UW iSchool, and Oculus to bring Virtual Reality programs to teens and adults at programs offered throughout the county.

Thousands of spine labels were replaced on circulating materials improving legibility, access, and tidiness.

Whidbey Island-based picture book illustrators and authors Jing Jing Tsong and Mike Austin led a hands-on art workshop for 24 people of all ages. Participants made feathers from assorted materials then swapped them to create birds of all different types.

Library staff became certified food workers to improve food-handling practices at public events.

Octavia the Octopus made a home at the Sequim Library during Clallam County Reads. Crafted by local artist Eva Kozun with the help of several children, this sculpture helped raise awareness of plastics in the ocean. The vibrant book-reading cephalopod brought many smiles to visitors.
**FINANCIAL SUMMARY**  
(2019 Actual)

**OPERATING REVENUES**
- Property taxes and other government revenue: $4,250,868
- Fines, fees, goods, and services: $54,441
- Grants and donations: $129,480
- Miscellaneous: $46,481
- Investment interest: $208,895
**TOTAL REVENUES**: $4,690,165

**OPERATING EXPENDITURES**
- Salaries and benefits: $3,266,987
- Books and other library materials: $472,224
- Supplies, services, utilities, and miscellaneous: $733,149
**SUBTOTAL OPERATING EXPENDITURES**: $4,472,360

**FUND REALLOCATIONS AND TRANSFERS TO RESERVES**: $217,805

**TOTAL EXPENDITURES / REALLOCATIONS**: $4,690,165

**CAPITAL RESERVES / CAPITAL BUDGET**
- 2019 Timber revenues: $433,272
  - Allocated to Capital Reserves
- 2019 Capital Budget expenditures: $132,479

**FRIENDS OF THE LIBRARY DONATIONS**

The generous support of Friends of the Library groups helps to make NOLS great. Donations fund Summer Reading Program activities, supplies, and prizes; Art in the Library exhibits; speakers; author events; programs for all ages; and much more.

**THANK YOU, FRIENDS!**
- Clallam Bay Friends of the Library: $1,200
- Friends of the Forks Library: $2,500
- Port Angeles Friends of the Library: $65,763
- Friends of Sequim Library: $24,000

**OTHER GRANTS AND DONATIONS**
- Fincher Bequest: $25,000
- North Olympic Library Foundation (NOLF): $300

**LIBRARY USE & STATISTICS**

**CHECK-OUTS AND RENEWALS**
- Clallam Bay: 22,368
- Forks: 90,123
- Port Angeles: 503,330
- Sequim: 439,604
- Outreach to the Homebound: 16,033
- E-circulation: 144,917
**Total Check-Outs**: 1,216,375

**CUSTOMER VISITS**
- Clallam Bay: 15,380
- Forks: 99,192
- Port Angeles: 204,002
- Sequim: 134,692
**Total Customer Visits**: 453,266

**ACTIVE CARD HOLDERS**: 40,080

**NEW CARDS ISSUED**: 3,944

**LIBRARY PROGRAMS/ATTENDEES**
- Clallam Bay: 68/1,029
- Forks: 207/4,379
- Port Angeles: 482/16,001
- Sequim: 234/6,944
**Total Programs/Attendees**: 991/28,353

**MEETING ROOM USE/ATTENDEES**
- Clallam Bay: 35/111
- Forks: 431/1,712
- Port Angeles: 554/7,809
- Sequim: 531/5,447
**Total Meetings/Attendees**: 1,551/15,079

**COLLECTIONS** (Books and Other Materials)
- Clallam Bay: 12,989
- Forks: 22,506
- Port Angeles: 113,395
- Sequim: 52,012
- Online databases: 36
- Magazine and newspaper subscriptions: 344
- Downloadable and streaming titles: 89,894
**Total Items in NOLS Collection**: 290,819

**HOURS OF PUBLIC COMPUTER USE**
- Clallam Bay: 1,162
- Forks: 10,990
- Port Angeles: 35,416
- Sequim: 16,784
**Total Hours**: 64,352

**VIRTUAL LIBRARY**
- Visits to nols.org and catalog: 327,076

**STAFF**
- (Positions/full-time equivalents): 70/56

**VOLUNTEERS**
- (Individuals/full-time equivalents): 596/2
  - Volunteer Hours Worked: 3,391
ABOUT YOUR LIBRARY

The North Olympic Library System (NOLS) is a junior taxing district serving all of Clallam County, Washington. NOLS is primarily funded through property taxes, with a 2019 levy rate of 46¢ per $1,000 of assessed property valuation. The Library also receives funding from fines, fees, investments, and miscellaneous charges. It is governed by a five-member governing Board of Trustees. Trustees are appointed at large by the Clallam County Commissioners for five-year terms.

The System consists of the main library in Port Angeles and branches in Clallam Bay, Forks, and Sequim, as well as outreach services for patrons who cannot travel to the library, and an array of online services. The NOLS collection includes about 300,000 items ranging from books and DVDs, to eBooks and streaming music, to telescopes and community passes. The Library also offers WiFi access, public computers, a full calendar of programs for all ages, community meeting rooms, and more.

MISSION

*Nurturing imagination, connection, and understanding, to improve lives and strengthen community.*

CORE VALUES

- Free and equal access
- Intellectual freedom and privacy
- Literacy and learning
- Community service
- Responsible stewardship
- Power of knowledge, imagination, and exploration
- Flexibility, nimbleness, and adaptability to social and technological change
- Community partnerships—community vitality
- Transparency and accountability

MANAGEMENT TEAM

Margaret Jakubcin, Library Director
Noah Glaude, Assistant Library Director
Jina Felton, Port Angeles Library Manager
Emily Sly, Sequim Library Manager
Theresa Tetreau, West End Library Manager
Brian Phillips, Facilities Manager
John DeFrancisco, Financial Operations Manager
Erin Shield, Technical Services Manager

BOARD OF TRUSTEES

Betty Gordon
Jennifer Pelikan
Clea Rome
Suzi Ure
Mark Urnes

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