

Position Available External Recruitment

Library Services Specialist (Youth Services Focus) Forks and Clallam Bay Branch Libraries Full time - (FLSA Non-Exempt)

Primary assigned location: Forks and Clallam Bay Branch Libraries. May be assigned to work at other NOLS Facilities as needed.

Salary: Range 17: \$4,071.98 to \$4,949.52 per month.

Schedule: Position is budgeted and scheduled for 37.5 hours per week. Work schedule varies and will include evenings and weekends.

Union Represented Position: AFSCME, Local 1619L

Summary of Position Responsibilities: Individuals assigned to this classification are responsible for planning, implementing, and performing a broad range of systemwide tasks that support multiple aspects of library service. Work includes responsibilities of a more complex and demanding nature in direct customer service and in programming, community engagement, training, project implementation and other service areas. Work is performed under general supervision, in close collaboration with systemwide workgroups, staff, and managers.

Examples of Essential Job Functions:

Work performed may include, but is not limited to, the following activities:

- Provides courteous, helpful, and efficient service to customers by checking out materials, issuing library cards, placing holds, accepting payments and answering questions about accounts;
- Provides readers advisory services;
- Plans, implements and supports a wide array of library programs, events, resources, and services:
- Develops and implements community outreach activities and partnerships;
- Uses NOLS vehicle for delivering material to outreach customers and facilities;
- Performs collection management activities as assigned;
- Assists with development and implementation of grant proposals and projects;
- Collaborates with others to support systemwide functions, services, programs, and resources:
- Develops, prepares and evaluates displays, exhibits, bulletin boards and signage;
- Develops and presents training programs for patrons and staff;
- Assists with orientation and training of staff and volunteers; supervises the work of volunteers;
- Assists and instructs patrons in the use of library equipment;
- Assists and instructs patrons in the use of computer interfaces and applications;

- Collaborates with branch colleagues to insure coordinated and effective daily operations;
- Recommends and participates in the development and implementation of operational improvements;
- Assists in the development of policies and procedures that advance the library's priorities and strategic initiatives;
- Assists with development and maintenance of the Library's website and social media;
- Makes minor repairs to library materials;
- Opens and closes the NOLS facility;
- Makes and manages meeting room bookings and maintain meeting room schedules;
- Drives NOLS vehicle to NOLS libraries and other locations to perform duties;
- Monitors building conditions, and performs minor cleaning, repair, organization, and resupply tasks to maintain public and work areas in a safe, clean and orderly condition;
- Participates in continuing education opportunities as appropriate;
- Actively participates in committees, work groups and special assignments;
- Performs related duties as required.
- Timely and regular attendance is an essential job function.

Minimum Qualifications:

Education, Experience, and Certifications

Any combination of education and experience that would likely provide the required knowledge and abilities is qualifying. Typical education and experience would be:

- Four year degree from accredited college or university;
- At least three years of broad spectrum library services experience;
- Valid Washington State driver's license;
- Good driving record clear of major traffic violations.

Knowledge and Skills Required:

- Familiarity with public libraries and library services, including circulation, information services, programming, and community outreach;
- Sound knowledge of library services, systems, procedures and practices,
- Knowledge of standard workplace computer applications and equipment;
- Strong customer service and community engagement attitude;
- Strong verbal and written communication skills.

Physical requirements: Essential job functions require sufficient physical ability to work in an office setting and operate office and library equipment, including the following:

- CONTINUOUS sitting; upward and downward flexion of neck; fine finger dexterity and light to moderate finger pressure to manipulate keyboard, equipment controls and other office equipment; pinch grasp to manipulate writing utensils.
- FREQUENT side-to-side turning of neck; driving, walking, standing, bending and stooping, pushing/pulling, twisting at waist; moderate wrist torque to twist equipment knobs and dials; using hand trucks; lifting objects weighing up to 20 lbs. from below waist to above shoulders and transporting distances up to 50 yards.

- OCCASIONAL squatting, kneeling; reaching above and at shoulder height, lifting objects weighing 20-35 lbs. from below waist to above shoulders and transporting distances up to 50 feet.
- Ability to push, pull, load, unload, and maneuver heavy book carts.
- Ability to work a varied schedule (including evenings and Saturdays).
- Ability to travel between library locations using NOLS vehicle, personal vehicle or public transportation.

Working conditions: Duties are generally performed indoors and in vehicles. Evening and weekend hours are regularly required. Work is performed extensively at a computer work station and vehicle with periods of prolonged sitting or standing. Work station may be shared with other staff. Work requires frequent interaction with co-workers and with the public. Environment includes normal range of noise, dust, fumes and other distractions, working around standard office equipment and specialized library equipment. Facilities are smoke-free; smoking is prohibited in all Library facilities and vehicles.

Compensation: Full-time position (37.5 hours per week). Salary Range 17: \$4,071.98 to \$4,949.52 per month. Appointment may be made at any step, dependent on experience and qualifications. Benefits package includes paid vacation, holidays and sick leave; PERS retirement plan and Social Security; partially paid medical insurance coverage available for employee with dependent coverage option by payroll deduction; partially-paid dental insurance coverage available for employee with dependent coverage added at no extra cost; employer-funded Health Reimbursement Arrangement (HRA); employer-paid vision coverage for employee and all family members; employer-paid Employee Assistance Program (EAP); employer-paid life and accidental death/dismemberment insurance, deferred compensation plan available with employer match up to \$30/month, and travel stipend of \$40/month. Further benefit information is available at https://www.nols.org/employment/.

Application Procedure: Application deadline is 4:00pm on Friday, March 22, 2024. Required application materials for this position include a complete and current NOLS application, a current resume, and a cover letter explaining why you are the best candidate for this position. File names must not include any hyphenation such as dashes or extra periods. Applications should be submitted by email to HR@nols.org. **Applications are not complete unless all elements (cover letter, application, and resume) are submitted, and incomplete applications will not be considered.**

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This announcement is meant only as a general description and recruitment guide and is subject to change. It reflects the general information considered necessary to describe the essential functions of the job and shall not be construed as an exhaustive statement of duties, responsibilities, or requirements that may be inherent in the job. It is not intended to limit or modify the right of any supervisor to assign, direct, or control the work of employees under his/her supervision. The use of a particular expression to describe duties shall not be held to exclude other duties not mentioned that are of similar kind or level of difficulty.

Further, this announcement does not constitute an expressed or implied contract or an offer of employment.

If special accommodations are required during the hiring process, please inform the Executive Director. The North Olympic Library System will consider the possibility of reasonable accommodation for all essential job functions. All Library facilities are smoke-free, and smoking is prohibited in all Library facilities and vehicles. The North Olympic Library System is an Equal Opportunity Employer.