



NEWS RELEASE
North Olympic Library System
2210 South Peabody Street
Port Angeles, WA 98362

FOR IMMEDIATE RELEASE

Date: March 29, 2016
Contact: Noah Glaude, Main Library Manager
360.417.8500 x7717 or nglaude@nols.org
Re: North Olympic Library System to Implement Automatic Renewals

In an effort to continue providing excellent customer service and reduce unnecessary patron fines, the North Olympic Library System (NOLS) will implement a new automatic renewal service on Friday, April 1. The new service ensures that renewable library materials will be automatically renewed when they're due. Once an item has been twice renewed or requested by another patron, however, the due date will be fixed and regular overdue charges will apply.

"This should be a very convenient feature for NOLS patrons," Main Library Manager Noah Glaude explained. "For example, a parent might suddenly discover that the dozen children's books they borrowed and thought were returned are still at home. The books are now eight days overdue and one has been requested by another patron. Prior to the automatic renewal service, the parent would have been charged \$19.20 (\$0.20 per day, per book). Under the new system, 11 of those books would have been automatically renewed, preventing overdue fines and leaving only a \$1.60 fine for the one book another patron was waiting for."

NOLS hopes that a reduction in overdue fines will encourage Library use and prevent Library service from becoming an economic hardship. In 2015, Library fines made up less than 1.5% of the NOLS operating budget. A reduction in overdue fines are not expected to affect Library operations. Fees for damaged and lost material will continue to be assessed as normal.

For more information about automatic renewals, contact Main Library Manager Noah Glaude at nglaude@nols.org or by calling 360.417.8500, ext. 7717. For additional information about other NOLS services, visit www.nols.org or contact your nearby NOLS branch location.

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