



NEWS RELEASE
North Olympic Library System
2210 South Peabody Street
Port Angeles, WA 98362

FOR IMMEDIATE RELEASE

Date: April 24, 2020
Contact: Margaret Jakubcin, Library Director
360.417-8500 x 7714 or Director@nols.org
Re: NOLS help available by phone
Attached: *Mary C.jpg, Sarah M.jpg, Cheryl M.jpg*

The North Olympic Library System (NOLS) is now offering customer service by phone from 1–5pm, Monday through Friday. Call any of the four NOLS libraries, and select option 2 for Customer Service. Library staff will be available to answer questions about how to get a library card, how to access online resources such as free downloadable eBooks and eAudiobooks, and questions regarding library accounts. The Port Angeles Main Library phone number is 360.417.8500x2. You may press 2 at any time during the greeting to be transferred to library staff during the open phone hours.

For one-on-one help with downloadable eBooks available through the library, set up a free appointment with library staff by visiting www.nols.org/technology-appointments or calling 360.417.8500x2. Tech appointments can take place by phone or Zoom video conference.

All NOLS facilities are closed through at least May 4. While the Library is closed, all book returns are also closed. All materials should be kept until the Library is able to reopen.

NOLS remains open online at www.nols.org, where you can find a variety of resources such as eBooks, eLearning, streaming music and movies, and more—all available 24/7 with your library card number and password. NOLS' public WiFi is also available 24/7 outside of all branches during the closure, which includes most areas of the parking lots. WiFi users are requested not to block fire lanes.

At this time, public health recommendations make any in-person library services unfeasible. NOLS will continue monitoring the situation and evaluating limited or alternative-library services that might be implemented as conditions change. For additional information and updates visit www.nols.org, email Discover@nols.org, or follow North Olympic Library System on Facebook and Instagram.





NOLS staff are working remotely and available to answer customer service questions by phone and email.

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