



RFP – due 11/25/2018
Information for proposals
2018 Erate Form 470 broadband fiber
Requests October 24, 2018

Contact Dexter Thumm
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North Olympic Library System (NOLS) is seeking up to 100Mbps broadband fiber Internet and data connectivity from Clallam Bay to Port Angeles libraries. NOLS is using the Universal Service Administration Company (USAC) Schools and Libraries Form 470 to request Erate discounts on Internet services at the library branch location for services beginning after 11/25/2018.

NOLS has existing Internet service or telecommunications contracts in place at the location, but seeks a more affordable connection and increase available bandwidth prior to the contract expiration dates, if possible.

Requirements and Preferences:

Eligible vendors must have a USAC Service Provider Identification Number (SPIN) and preference may be given to vendors providing discounts directly to invoices.

Preference will be given to vendors capable of providing secure connection and service in-between Clallam Bay to Port Angeles libraries. Vendors should have the ability to transport data between each branch over a VLAN.

Service providers will adhere to all federal, state and local laws for providing this type of service.

The following information must be included in proposals:

1. Vendor name and contact information.
2. USAC Service Provider Identification Number (SPIN) and date obtained.
3. Number of years providing Internet and data connectivity service; experience providing service over PUD owned and installed fiber.
4. Indicate historical percentage of up-time for service, and procedures and average time for resolving service interruptions.
5. Number of other current customers receiving e-rate discounted invoices.
6. Please provide three customer references, preferably customers participating in Erate program.
7. Are there geographic or technological restrictions for you providing service to any of the North Olympic Library System branches?
8. Are you planning to subcontract with any other providers?

9. Provide the name, title and brief description of experience of contact person who would be responsible for servicing the account.
10. Please provide a sample invoice. (Monthly invoices should indicate the pre- and post-Erate discounted rate per branch.) Indicate cost for each branch and itemize any additional costs for installation or account set-up.

This invitation does not commit the Library to pay any costs incurred in the preparation of proposals nor commit the Library to select any proposer that responds.

The Library reserves the right to waive any irregularities or informalities in procedure, and to reject any or all proposals without penalty. Any and all submissions may be rejected for any cause. Further, the Library reserves the right to cancel the project with or without reason.

Submit proposal by November 25, 2018 to:

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